

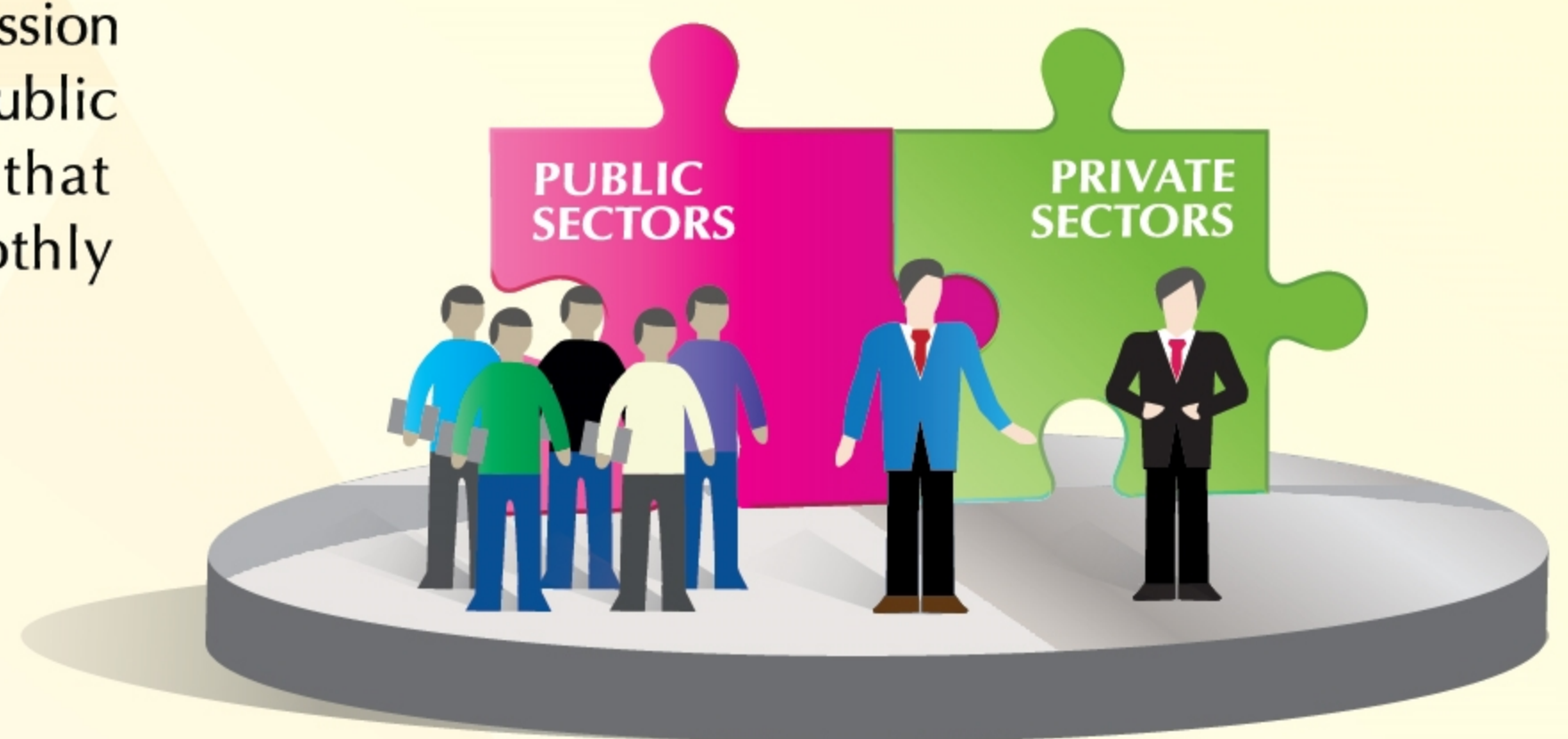
**GOVERNMENT  
& CORPORATE  
AFFAIRS DEPARTMENT  
(GCA)**  
**with Fast Track Service**



# GCA

## AGENT OF COLLABORATION

GCA is a department within TCEB whose mission is to facilitate collaboration between the public and private sectors in order to ensure that Thailand's MICE industry operates smoothly and efficiently.



## GCA: OBJECTIVES AND ROLES

To coordinate and develop strong relations with the government sector and related organisations in order to support and eliminate obstacles for MICE operators and delegates.

To support and reinforce service performance of government agencies in order to boost the competitiveness of Thailand's MICE industry.





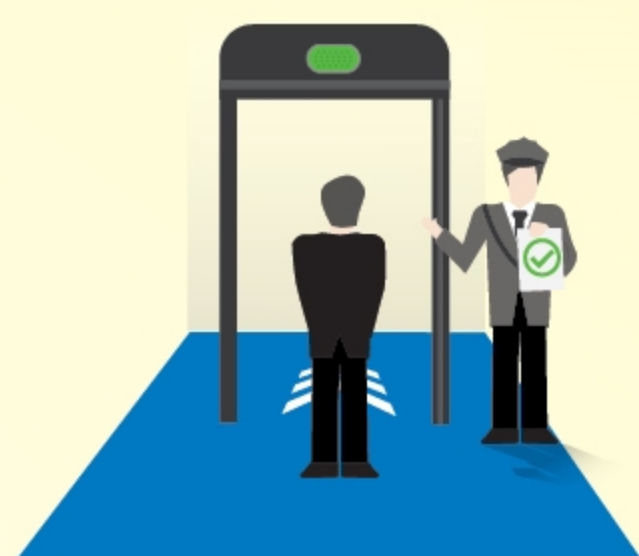
# VIP SERVICES FOR MICE TRAVELLERS

## FAST TRACK SERVICE

An exclusive service provided by TCEB to facilitate and expedite immigration process for VIP MICE travellers.



### FAST TRACK SERVICE PRIVILEGES FOR VIP MICE TRAVELLERS



Smooth immigration process



Assistance through baggage claim



Special service on request, such as VIP lounge, TCEB information center and police escorts



### 4 STEPS APPLYING



Organiser fills out reservation forms and request forms on behalf of delegates.



Organiser submits both forms and supplementary documents to TCEB at least 15 working days prior to the arrival of delegates.\*



TCEB issues a letter to the Immigration Bureau requesting an expedited immigration process for the delegates at least 7 days before the arrival of delegates.



TCEB notifies the organiser of its acceptance of the request.

Immigration Bureau

\*Should there be any issues with incorrect or missing information, TCEB will contact the organiser within 3 working days after receiving the application.

#### Tips

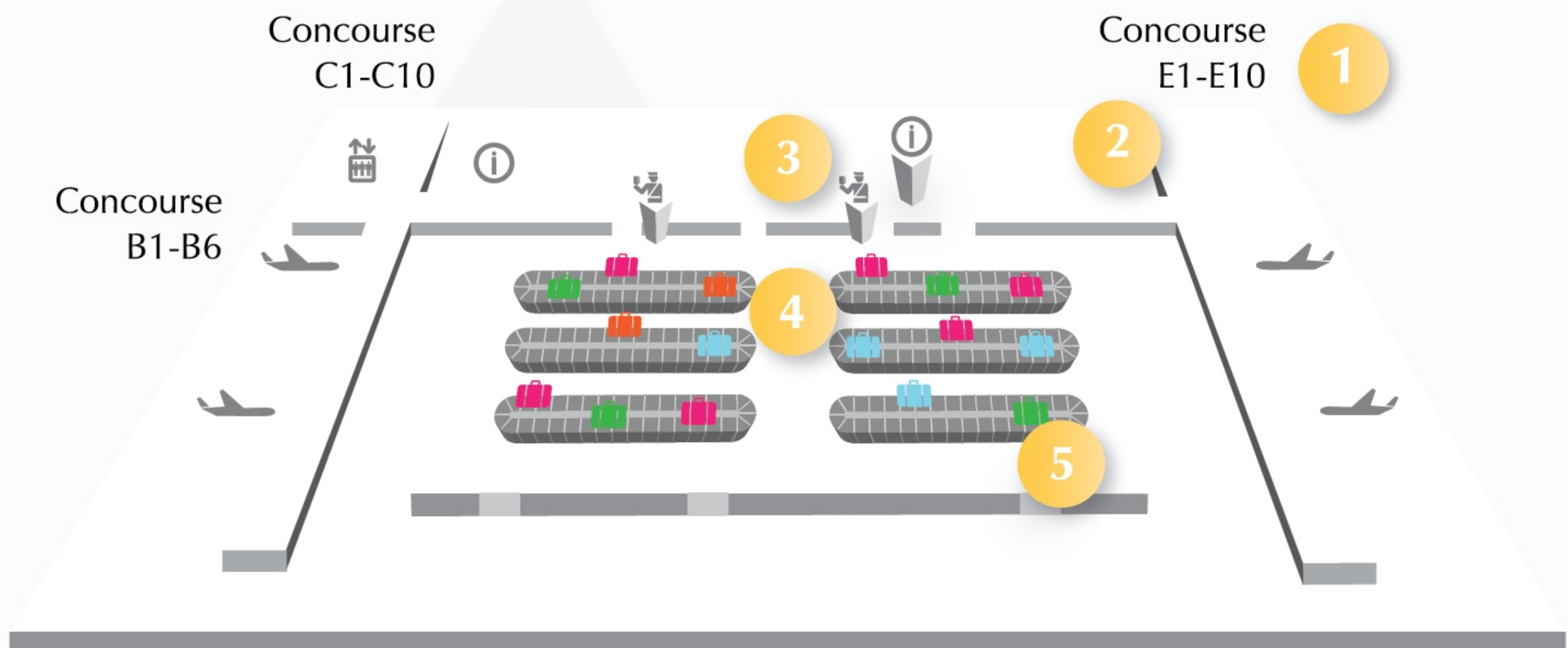
### ADVICES FOR MICE TRAVELLERS

- Delegates who have signed up for fast track service are kindly requested to dress appropriately and prepare their passports and immigration cards before disembarking the aircraft.
- Delegates who need a visa on arrival must prepare the followings :
  - Filled out completed visa application form
  - 1 photo (4x6 cm)
  - 1,000 THB cash





# PROCESS OF FAST TRACK SERVICE



\* On request, assisting on visa on arrival and health control check

## PREMIUM LANE

With assistance from the agent, the delegate completes the immigration process through premium lane.

- Number of VIP must not exceed 15 persons per group in premium zone
- For delegate group more than 15 persons, TCEB agent must divert groups to EAST and WEST zones by our assistance

