

### Greater China Representative Employment Agreement

Agreement no. 66-115

This Agreement is made at Thailand Convention & Exhibition Bureau (Public Organization), having its place of business at 25<sup>th</sup> -26<sup>th</sup> Floor, Siam Piwat Tower, 989 Rama 1 Road, Pathumwan District, Bangkok, 10330, Thailand, dated on November 9<sup>th</sup>, 2023, between Thailand Convention & Exhibition Bureau (Public Organization), represented by the authorized person, Mr. Chiruit Isarangkun Na Ayuthaya, hereinafter referred as the "TCEB" of the one party and

Business Strategies Group Limited ("BSG"), company registration number is 694331, which has registered as a juristic person at Hong Kong, having its principal office located at 812 Silvercord, Tower 1, 30 Canton Road, Tsimshatsui, Kowloon, Hong Kong, represented by the authorized person, Mr. Mark Thompson Cochrane, who held the passport's number AJ856546, hereinafter referred as "the Representative" on the other part.

Now, therefore, both parties agree to enter into this Agreement as follows;

### Clause 1. AGREEMENT ON THE COMMISSIONING

TCEB agrees to commission, and the Representative agrees to accept the commission to perform the service for the Project of Exhibition's Overseas Marketing Representatives (Greater China: China Hong Kong Macau and Taiwan), which be according to the Terms and Conditions of this Agreement including Appendix 1 Terms of Reference ("TOR"), Appendix 2 Business Strategies Group Limited's proposal, Appendix 3 Business Strategies Group Limited's Quotation, (hereinafter referred as "the Work").

The Representative is obligated to perform the Work as required by TCEB, commencing on November 10<sup>th</sup>, 2023 until April 30<sup>th</sup>, 2024.

The Representative agrees to provide labor, materials, tools and equipment, as well as various kinds of good equipment to be use in the Work under this Agreement.

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### Clause 2. DOCUMENTS THAT ARE PART OF THE AGREEMENT

The following the Appendix shall be regarded as part of the Agreement;

- 2.1 Appendix 1 Terms of Reference (TOR), all 6 (six) pages.
- 2.2 Appendix 2 Business Strategies Group Limited's proposal, all 14 (fourteen) pages.
  - 2.3 Appendix 3 Business Strategies Group Limited's Quotation, all 1 (one) page.
- 2.4 Appendix 4 Business Strategies Group Limited's corporate documents and passport, all 10 (ten) pages.

In the event that any text in the Appendix is in conflict with the text of this Agreement, the text of this Agreement shall apply, and in the event that the text of Appendixes conflict with each other, the Representative shall comply with the decision of TCEB. The decision of TCEB is deemed to be final and the Representative has no right to claim any wage or damages or any additional expenses from TCEB.

If anything or any action that is not specified in the Appendixes of this Agreement, but it is necessary to complete the Work correctly or achieve the objectives of this Agreement, the Representative shall arrange that without claiming any damages or compensation

### Clause 3. PERFORMANCE SECURITY

At the time of this Agreement, the Representative has provided TCEB with deposit cash, in the amount of USD 2,408 (two thousand, four hundred and eight US dollars only), as a performance security under this Agreement.

The performance security that the Representative shall provide according to the preceding paragraph, must cover all liability of the Representative throughout the Agreement period. If the performance security provided by the Representative is reduced or deteriorated or does not cover the liability of the Representative throughout Agreement period, for any reason, including the delay in work delivery of the Representative that cause change of the completion period or the due date of liability for defects under the Agreement, no matter what time it occurs, the Representative shall provide TCEB with new or additional performance security to the full amount under the first paragraph within 7 (seven) days from the day after the receipt of a written notice from TCEB.

TCEB will return performance security provided by the Representative under this Agreement to the Representative without interest.

CEB Call Center 1105



### Clause 4. COST OF THE SERVICE FEE AND PAYMENT

TCEB agrees to pay and the Representative agrees to accept the payment of the Service fee in the amount of USD 48,150 (forty-eight thousand one hundred fifty US dollars only) (Thailand's VAT included).

TCEB shall effect payment the Service fee to the Representative on a monthly basis at the amount of USD 8,025 (eight thousand twenty-five US dollars only) (Thailand's VAT included) for a period of 6 months (November 2023 to April 2024) in accordance with the term of payment which set forth in Appendix 1 Terms of reference, Except for the first payment will be calculated from the commencing date to November 30<sup>th</sup>, 2023.

The Payment herein above will be made after the Delivery work is submitted in accordance with Appendix 1 (TOR) and TCEB's inspection committee or representative has inspected and accepted such the Work under Clause 9.

In the case that TCEB assigns the Representative to perform the Service apart from mentioned under Clause 1, TCEB agrees to pay an additional remuneration or expense to the Representative according to the rate of remuneration for the performance of service as a mutually agreed proposals.

### Clause 5. DUTIES AND LIABILITIES OF THE REPRESENTATIVE

5.1 The Representative shall deliver work in accordance with the form and method prescribed in Appendix 1, Appendix 2, and Appendix 3.

5.2 In the event that the Work of the Representative is defective or does not comply with the terms and conditions under the Agreement or does not proceed correctly according to the academic or professional principles and/or the relevant legal provisions, the Representative, without delay, shall correct it without claiming for any wages or damages or expenses from TCEB. If the Representative avoids or fails to complete the correction within the period specified by TCEB in writing, TCEB has the right to hire other Agreement or(s) to work instead. The Representative will be responsible for paying wages in this respect for TCEB completely.

If there is any damage caused by the Work under this Agreement, whether due to operations that do not comply with the academic or professional principles and/or the relevant legal provisions, the Representative shall correct such damage within the period of time prescribed by TCEB. If the Representative fails to correct such damage, the Representative shall be responsible to pay for damages incurred to TCEB, including the damage that has occurred directly and the damage in connection with the damage caused by the Work under this Agreement.



Endorsement or approval or consent to any work or work of the Representative or payment of wages by TCEB does not release the Representative from any obligations and responsibilities under this Agreement.

- 5.3 All the Work and documents that the Representative has prepared regarding this Agreement shall be deemed as confidential and shall be the property of TCEB. The Representative must deliver all the Work and documents to TCEB at the end of this Agreement. The Representative may keep a copy of the document, but shall not use the text in the documents for use in other activities that are not related to the Work without prior written consent from TCEB.
- 5.4 TCEB is the sole owner of copyright or intellectual property rights, including any rights in the Work that the Representative has performed in accordance with this Agreement only, and the Representative shall not use or disseminate, whether in whole or in part, work and/or details of the Work under this Agreement in other businesses other than those specified in the Agreement, unless obtaining prior written permission from TCEB.
- 5.5 The Representative shall be responsible for violating the provisions of law or infringement of copyright or other intellectual property rights, including any rights to third party due to the performance of this Agreement.
- 5.6 If the damage or loss of the property that TCEB is responsible for occurs because the Representative or its personnel also has a fault, the parties shall be jointly liable. The liability of each party depends on how each party has contributed to the offense.

### Clause 6. FINE

If the Representative is unable to complete the Work within the time specified in the Agreement and TCEB has not terminated the Agreement, the Representative shall pay the fine to TCEB on a daily basis, at the rate of 0.1 % of the value of the undelivered parcel, but not less than 100 baht per day, from the day after the completion date under the Agreement or the end of working period extended by TCEB until the actual completion of work. In addition, the Representative allows TCEB to claim for damages caused by the delay in working of the Representative, only for the excess of the said fine.

While TCEB has not terminated the Agreement, if TCEB considers that the Representative is unable to comply with the Agreement, TCEB may exercise the right to terminate the Agreement and exercise the rights under Clause 13 (Temporary suspension and Agreement termination), and if TCEB has notified the claim to the Representative at the end of completion period and demand the Representative to pay the fine, TCEB has the right to impose the fine against the Representative until the date of termination.





### Clause 7. ENFORCE PAYMENT FROM FINE, DAMAGES AND EXPENSES

In the event that the Representative fails to comply with any provision of this Agreement for any reason, causing the fine, damages, or expenses to TCEB, the Representative shall compensate such fine, damages, or expenses to TCEB within 30 (thirty) days from the day after the receipt of written notice from TCEB. If the Representative fails to compensate in full within the prescribed period, TCEB shall have the right to deduct such amount from the Service fee that TCEB shall pay the Representative or enforce payment from performance security immediately.

In the event that the Service fee to be paid to the Representative and performance security are not sufficient to cover the fine, damages, or expenses, the Representative agrees to pay the shortfall of the full amount of the fine, damages or expenses within 30 (thirty) days from the day after the receipt of written notice from TCEB.

TCEB shall refund all the remaining amount of the Service fee after being deducted to pay fine, damages or expenses to the Representative.

### Clause 8. CANCELLATION OR REDUCTION OF FINE, OR EXTENSION OF WORK PERIOD ACCORDING TO THE AGREEMENT

In the event that there is a cause caused by the fault or defect of TCEB, or force majeure, or caused by any circumstances that the Representative is not liable under the law, or any other cause as specified in the ministerial regulations issued under the laws on Government Procurement and Supplies Management causing the Representative to not be able to complete the Work according to the conditions and schedule of this Agreement, the Representative shall inform TCEB of such circumstances with evidence in writing for the purpose of cancelling or reducing the fine or extension of the Work period within 15 (fifteen) days from the day after such cause has ended or as prescribed in the said ministerial regulations, as the case may be.

If the Representative fails to comply with the first paragraph, it shall be deemed that the Representative has waived the right to claim or reduce the fines or extend the working hours without any conditions at all, except in the case of the default or the defect caused by TCEB, with clear evidence, or in which TCEB already knows from the beginning.

Cancellation or reduction of fines or extend the working period under the first paragraph is in the discretion of TCEB to consider as appropriate.







### Clause 9. ACCEPTANCE OF THE WORK

At the time the Representative prepares or is working on the Work under this Agreement, the Inspection Committee or the representative of TCEB has the right to enter the Work examination at any time. The Representative and staff and personnel of the Representative shall provide cooperation, convenience and reasonable assistance.

The fact that there is the Inspection Committee or the representative of TCEB does not release the Representative free from any liability under any provision of this Agreement.

TCEB or the Inspection Committee, or the representative of TCEB has the right to inspect and control the Work to be in accordance to the Agreement and the Appendix attached to this Agreement with the right to order any work relating to this work and the Representative shall comply with that order in all respects

The Work under this Agreement, including any orders made by TCEB or the Inspection Committee or TCEB's representative relating to the Work under this Agreement, shall not cause the relationship between TCEB and the Representative, or between TCEB and staff or personel of the Representative, to become an employee of the government or a relationship as an employee of an employer under labor law or state enterprise labor law or labor protection law in any way.

Determining whether the Work done by the Representative is completed according to the Agreement or the intention of TCEB or not, or which case is considered an act of force majeure or any reason due to the fault or defect of TCEB, or what kind of circumstances that the Representative is not liable under the law, including the event that there is a problem with the interpretation of this Agreement or relating to any matter arising under or in connection with this Agreement, regardless of whether the problem arises during operations or after the Work period under this Agreement ends or after the Representative abandons works, the Representative agrees to decisively accept the decision of TCEB and the Representative agrees to be bound by the results of that decision in all respects.

When TCEB has inspected and accepted the delivered the Work and deem that such work is correct and complete according to the Agreement, TCEB will issue proof of acceptance in writing for the Representative to be used as evidence for requesting the Service fee of such hired work.

If the result of the inspection turnout that the Work delivered by the Representative does not conform with the Agreement, TCEB has the rights to reject such the Project. In this case, the Representative shall correct the Work to be in accordance with the Agreement at its





own expenses. And the time that is wasted because of the above reasons, the Representative cannot refer to it as the reason for requesting to extend the delivery period according to the Agreement or to cancel or reduce the fines.

### Clause 10. MODIFICATION OF WORK AND AGREEMENT RENEWAL

The Representative certifies that it has thoroughly examined and understood the details of the Work already. If it appears that the details of the Work incorrect or deviate from the professional and technical principles, the Representative agrees to comply with the decision of TCEB, the Inspection Committee, in order to complete the work. Such decision shall be deem final. The Representative cannot claim for more the Service fee, damages, or any other expenses from TCEB, nor request extention of the Agreement period.

The Representative agrees that TCEB has the rights to change, add or reduce work specified in this Agreement without termination of this Agreement. However, if the change, addition or reduction, including addition or reduction of the Service fee under this Agreement, both parties shall agree in details in writing afterward.

### Clause 11. SUB-CONTRACTING

The Representative has no right to sub-contract the Work under this Agreement, whether in whole or in part, except for partially sub-contracting that have been permitted in writing from TCEB. Permission to partially sub-contracting of TCEB does not release the Representative from liability or obligation under this Agreement and the Representative shall be liable for the fault and negligence of the Sub-contractor or the Sub-contractor's representatives or employees in all respect.

In case that the Representative has partially sub-contracted in violation of the provisions of the first paragraph, the Representative shall pay fine to TCEB at the rate of 10 % (ten percentage) of the amount of the sub-contracted works, without prejudice to TCEB's right to terminate this Agreement.

### Clause 12. TRANSFER OF THE RIGHT UNDER THE AGREEMENT

The Representative shall not transfer any rights or benefits under this Agreement to others without prior consent from TCEB, except for the transfer of the right to receive the Service fee under this Agreement.

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### Clause 13. TEMPORARY SUSPENSION AND AGREEMENT TERMINATION

13.1 TCEB has the right to terminate this Agreement in the following cases:

If the Representative does not work within the prescribed period or is unable to complete the Work on schedule or causes TCEB to believe that the Representative is unable to complete the Work on time or completion period already passed or become a person who has been insolvent or becomes bankrupt or commits fraud or neglect to comply with the order of the Inspection Committee, TCEB has the right to terminate this Agreement immediately and has the right to hire a new Agreementor to complete the Representative's works. Execising the right to terminate the Agreement shall not prejudice the right to claim for damages of TCEB, the Representative shall be responsible for damages that are in excess of the amount of performance security and damages incurred, including the increase in the Service fee due to hiring other people to perform the followings, TCEB has the right to suspend the payment of the Service fee that must be paid for the Work that have been carried out as guarantee of payment of damages, or TCEB may deduct from any amount to be paid to the Representative.

Failure to exercise the right to terminate the Agreement mentioned above by TCEB does not release the Representative from contractual liability.

Termination of the Agreement under Clause 13.1, TCEB has the right to forfeit or enforce repayment from performance security and retention, in whole or in part, and shall have the right to claim for other damages (if any) from the Representative.

13.2 TCEB may serve the written notice to the Representative at any time that TCEB intends to temporarily suspend the Work of the Representative, whether in whole or in part, or to terminate the Agreement. In the event that TCEB intends to terminate the Agreement, such termination of the Agreement shall take effect at least 7 (seven) days after the date the Representative has received the written notice, or may be earlier or later than that period, depending on the agreement of the Parties. Upon receiving such the written notice, the Representative shall stop working immediately. The Representative has no right to receive payment of the Service fee during the temporarily suspension, and take every action to minimize any costs that may be incurred during the suspension.

In the case of temporary suspension of work under Clause 13.2, TCEB will pay the necessary expenses to the Representative as TCEB deems appropriate. MITED

Thailand Convention & Exhibition Bureau (Public Organization)

อาคารสยามพิวรรณ์ทาวเวอร์ ขั้น 25 และ 26 เลขที่ 989 ถนนพระราม 1 แขวงปทุมวัน เขตปทุมวัน กทม. 10330



In the event that the Agreement is terminated under Clause 13.2, TCEB will pay the fair and appropriate of the Service fee that specified in Term of payment of Appendix 1 TOR attached this Agreement to the Representative, calculated from the date of operation until the date of termination. In addition, TCEB will return performance Security, as well as compensation for travelling costs and expenses that have been appropriately and actually advanced, which TCEB has not paid to the Representative as well. However, all compensation and payment already paid shall not exceed the Service fee under Clause 4.

### Clause 14. Stamp duty

The Representative has to pay the cost of affixing stamp duty, in accordance with the Revenue Code, Stamp duty charges for services in the amount of 1 baht of every 1,000 baht or fraction of 1,000 baht of the Service fee prescribed or part thereof.

### Clause 15. Copyright

The Copyright of all documents prepared by the Agreement or in connection with the Agreement rests with TCEB. All documents prepared by the Agreement or in connection with the Agreement shall be confidential and shall be the property of TCEB. The Representative shall deliver all these documents to TCEB upon the completion of the Agreement. The Representative may take copies of such documents but shall not use the contents thereof for any purposes unrelated to the Work without the prior written approval of TCEB.

### Clause 16. Governing Law

The Agreement shall be construed according to the Law of Kingdom Thailand. Each party shall have the right to institute suit against the other in the Civil Court in Bangkok, Thailand.

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### Original

This Agreement is made in duplicate. The parties hereto, each retaining one copy, have read and fully understand the contents therein, and accordingly sign their names and affix their seal (if any) in the presence of witnesses.

S. S. and	
Signed:Witness	Signed:

(Mr. Apinantat Vajrabhaya)
Thailand Convention & Exhibition Bureau

Thailand Convention & Exhibition Bureau (Public Organization)

Project number 66109369034

Business Strategies Group Limited

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### อ.ส.5 ใบสลักหลังตราสาร

เลยที่ 02781 วันที่ 21 พฤศจิกายน 2566

เลยประจำตัว 0994000112165 เลยที่สายา ชื่อผู้เสียตาซีอากุร สำนักงาน ส่งเสรียการอัตประชุมและนิทรรสการ(องศ์การยหาชน)

ในฐานะ ผู้ทัดน้ำพื่เสียอากร

หือปู่ : เดยรตัสประจำบ้าน ห้องเดยที่ -หมู่บ้าน -เดยที่ 989ผูนิตA2,81แตะ82 ครอก/ฮอย -ถนน พระราม 1 เพต/อำเภอ ปหุมวัน รตัสไประตัย์ 10330 ชื่ออาคาร สยามพิวรรธย์หาวเวอร์ ชั้นที่ 25,26

หมู่ที่ -แยก -แยวง/ด้ายก ปหูมวัน ฉังหวัด กรุงเหพมหานคร



สู่สัญญา

เลยประจำตัวผู้เลียภาษียากร ซื่อ Business Strategies Group Limited เลยหีสานา

ได้เดียอากรแสดมป์เป็นตัวเจ็นสำหรับกราสารตามบัญชีอัตราอากรแสดมป์ ย้อ 4 อักษณะตราสาร อ้างทำยอง ตั้งนี้ :

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ล้างวาน เจ็น เป็นตัวอักษร (หนึ่งพันหกร้อยห้าบาทถั่วน)

ดามใบเศร็ล เลษที่ 005272

ถารันที่ 21 พฤศจิกายน 2566

เลยจะพูเอกสาร อ.ส.4 คือ 01003071-25661121-1-02-000053

องชื่อ (นางสาวคุภาพิชญ์ ชั่วเกตุ)

ตำแหน่ง ...**เจ้าพนักงานสรรพากรปฏิบัติงาน** ...

ใบสลักหลังคราสารนี้จะสมบูรส์ก็ต่อ เมื่อพนักงาน เ จ้าหน้าที่อากรแสตมป์ของหน่วย เ ก็บภาษิอากร ได้ลงชื่อและออกใบ เ สร็จรับ เ จิน เ รียบร้อยแล้ว

### TERMS OF REFERENCE for the procurement specific method

1. Name of Project: Exhibition's Overseas Marketing Representatives (Greater China: China, Hong Kong, Macau, and Taiwan)

### 2. Budget

Amount of USD 48,150 (Thailand's VAT included) equivalent to 1,733,400 THB (estimated exchange rate: USD 1 = 36 THB)

### 3. Principle and Reason

As one of the most important markets of exhibition industry with a significant number of business travelers generating revenues for its destinations, Greater China (China, Hong Kong, Macau, and Taiwan) are to be targeted as a prime market for Thailand exhibition industry. Representative in Greater China, called the contractor in this Terms of Reference, will help to promote Thailand as an exhibition destination for exhibition organizers, exhibitors, buyers, visitors and. Furthermore, providing vital information for potential leads, up-to-date market intelligence and linkage to public and private sectors for Thailand Convention and Exhibition Bureau (TCEB).

### 4. Objective

The contractor will promote, develop and establish Thailand as follows:

- 1. To promote show and venues in Thailand to China, Hong Kong, Macau and Taiwan markets, focusing on international trade exhibitions organized in Thailand.
- 2. To encourage potential exhibitors and visitors to join the trade shows in Thailand.
- 3. To assist TCEB in promoting the awareness of Thailand as the Exhibition hub of ASEAN.
- 4. To build networking between TCEB, Thai organizers and other counterparts in Exhibition Industry, governments, and associations in designated countries.
- 5. To encourage and increase the opportunities in bringing new international trade exhibitions from those 4 territories (Greater China: China, Hong Kong, Macau, and Taiwan) to be held in Thailand.

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 To acquire a local database of potential targets in the aforementioned territories including lists of exporters, sales agent, business trade associations, exhibition of MICE bureau, government agencies and etc.

### 5. Scope of Work

- To act on behalf of TCEB and provide information to related to MICE industry in Greater China, especially in the exhibition sectors.
- To support and derive the development of the exhibition sectors in Thailand with potential new show lead and/or groups of delegates.
- Influencing the potential exhibition organizers from Greater China (China, Hong Kong, Macau, and Taiwan) to expand and/or launch new trade show in Thailand.
- 4. To oversee promoting of Thailand exhibition industry in the China, Hong Kong, Macau, and Taiwan territory.
- 5. To support and promote Thailand's exhibitions through marketing communication activities.
- 6. To provide an update on market trends and movement in the territory.
- 7. To provide effective market research and information related to the exhibition market in the territory.
- 8. To strengthen and maintain relationships with potential clients through activities such as one on one, business forum, roadshow, networking activities, etc.
- 9. To build and maintain relationship or cooperate with all government bodies and private sectors such as MICE agent, trade association which are business strategic partners in China, Hong Kong, Macau, and Taiwan including the Thai agency in China, Hong Kong, Macau and Taiwan including other business alliances.
- 10. To provide marketing plans and activities in line with the marketing demand.
- 11. To prepare market intelligence or information that will encourage MICE business travelers to Thailand.
- To participate in marketing activities in the responsible territory or as designated by TCEB. (including travel expenses)
- 13. To produce a detailed summary of activities in monthly report.
- 14. Upon request, the representative must assist TCEB or Thai organizer, venue in arranging an appointment or linkage to potential organizers, associations, etc. in responsible territory.

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- 15. The Contractor must notify about the Employer's privacy policy to the data subject for acknowledgement, and request for the data subject's consent in order to proceed with the data subject's personal data.
- 16. The Contractor must establish and maintain the appropriate security measurement for data processing, by mainly taking into consideration the nature, scope and purpose of data processing pursuant to the scope of work. This aims to protect the personal data from risk in connection with the personal data processing.

### 6. Qualifications of the Contractor

Section 64. Subject to section 51 and section 52, a person who intends to tender a proposal in procurement by a State agency must at least have the qualifications and must not be under prohibitions, as follows:

- (1) Having legal capacity;
- (2) Not being a bankrupt;
- (3) Not being under dissolution of business;
- (4) Not being a person under suspension from tendering proposals or making contracts with State agencies under section 106 paragraph three;
- (5) Not being a person whose name is in a circulated list of persons abandoning work of State agencies under section 109;
- (6) Having other qualifications or being under other prohibitions as prescribed by the Policy Commission as published in the Government Gazette, shall be as determined by the Comptroller General's Department;

### 7. Duration of project operation under the contract

6 months (November 2023 to April 2024) after the date of signing the contract.

### 8. Delivery of work

The contractor must deliver the work to TCEB and the work must be approved by the Inspection Committee within the specified period. The monthly performance of contractor for retainer payment approval, contractor is required to submit reports which indicate the detailed of the executed activities as described in scope of work such as update on market trends and movement in Exhibition industry that are beneficial to TCEB. The monthly report must be submitted – every 25<sup>th</sup> of each month (6 months).

Formal performance reviews by TCEB as per agreed Key Performance Indicators (KPIs).

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### 9. Payment terms

TCEB shall pay the contractor for the provision of the services a total of USD 48,150 (Thailand's Vat included). During the 6-month period after the date of signing the contract. The payment of USD 8,025 (Thailand's Vat included) will be made every month after the Monthly Report is submitted and approved by the Inspection Committee.

### 10. Performance Security

The contractor has to provide a performance security in the amount of 5 percent of the purchase or contract price to TCEB. The Security will be returned to contactor once the contract is officially completed, whereas the Security will be confiscated when contractor reneges on the contract without proper acknowledgement to TCEB.

### 11. Stamp duty

The contractor has to pay the cost of affixing stamp duty, in accordance with the Revenue Code, for hiring in the amount of every 1,000 baht or a fraction of 1,000 baht per 1 baht of stamp duty.

### 12. Fine rate

TCEB stipulates conditions in the event that the contractor is unable to deliver the work within the time specified in the scope of work, with a daily fine at the rate of 0.1 percent of the undelivered parcel, but not less than 100 baht per day.

### 13. Cancellation

TCEB reserves the right to cancel the procurement, employment or contract in the event that it is determined that the most or almost of the contractor's work under the scope of work has been delayed and causes damage, the acceptance of such work is useless, the lack of ability to perform tasks in accordance with the scope of work or the contract for quality and completion as scheduled. TCEB will not be responsible for any expenses incurred to the contractor and if such circumstances cause TCEB damage, the contractor must be responsible and compensate for the damage caused to TCEB also, without any conditions at all.

### 14. Ownership of data and documents

Documents/data/workpieces/databases and/or software and anything else that results from the implementation of this project, all work that has been performed, including those that have been delivered and that have not been delivered, shall be the property of TCEB by law, which the contractor must deliver to the TCEB and TCEB has the right to take part or all of the work to be published or reproduced by itself or allow others to publish or reproduce.

### 15. Personal Data Processing

In case the Contractor is the personal data processor for or on behalf of TCEB, then, the Contractor shall strictly keep the personal data confidential, and shall maintain the security measurement for personal data processing as prescribed by the Personal Data Protection Committee and/or in accordance with the international standard for personal data protection.

The Contractor shall conduct the processing and keep the record of all personal data processing activities (Record of Processing) performed by the Contractor within the scope of work only and the data as specified below, and shall deliver such record to TCEB upon the termination of Agreement.

### 16. Disclaimer

TCEB reserves the right to not hire the contractor, if it appears that the submission of the proposal does not meet the criteria or conditions specified, or TCEB considers that the employment of such selected person will not be beneficial to TCEB as it should. The expenses of the proposer arising from the selection process for the price examination shall be the burden of the proposer, and the proposer has no right to claim any damages from the TCEB.

### 17. Sub-contracting

The contractor has not right to sub-contract the works under this contract, whether in whole or in part, except for partially sub-contracting that have been permitted in writing from the Principal. Permission to partially sub-contracting of the principal does not release the contractor from liability or obligation under this contract and the contractor shall be liable for the fault and negligence of the sub-contractor or the sub-contractor's representatives or employees in all respect.

In case that the contractor has partially sub-contracted in violation of the provisions of the first paragraph, the Contractor shall pay fine to the principal at the rate of 10 percent of the amount of the sub-contracted works, without prejudice to the principal's right to terminate this contract.

### Remarks:

- 1. The decision of the TCEB is deemed to be final. The persons who have not been selected shall accept and shall not dispute the decision of the TCEB in any case at all.
- 2. TCEB reserves the right to not choose the lowest bidder, but it will consider from the criteria used in the overall selection process.
- 3. The selected agency must works along with TCEB. Any decision-making must be obtained the prior consent from the TCEB.
- 4. TCEB reserves the right to negotiate the prices with the proposer, whether before and/or after TCEB has decision.
- 5. TCEB reserves the right to modify or add content as appropriate with the consent of the selected agency.

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### For more information:

Contact person:

1. Mr. Suranart Phiphadkusolkul

Senior Manager, Exhibition Department

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Senior Executive, Exhibition Department

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BSC

PREPARED BY

activity plan for TCEB 2024

Marketing strategies and

2 November 2023

## Introduction

- performance indicators (KPIs) under the terms of six-month contract ▶ This document provides TCEB with details of BSG's credentials, and proposed marketing strategies and activity plans, as well as key running from November 2023 to April 2024.
- BSG will provide comprehensive strategies and plans for effectively promoting Thailand's exhibition market and raising awareness among the potential leads in Greater China.
- The KPIs and services proposed in this document can be further discussed in more detail as required. A

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### ABOUT BSG

- Founded in 2000 by Paul Woodward, Business Strategies Group (BSG) is the only consulting firm in Asia focused on B2B events and media.
- Our services include promotional activities, representation, market research, and strategic advisory services.
- We have managed UFI's office in Asia since 2004 and we have acted as TCEB's rep in China since 2006.
- Mark Cochrane is BSG's Managing Director as well as the UFI Regional Manager in Asia.

BSG



## BSG strengths

- ▶ BSG maintains a proprietary database of almost 3,000 exhibitions across 17 Asian markets.
- BSG's team has a sophisticated and unmatched understanding and knowledge of key Asian exhibition markets – especially in China.
- Through our UFI role and our 20+ years of client work, BSG has deep organisers, venues, government bodies, associations, sales agents, and extensive contacts in the global exhibition industry - with trade media and service providers.

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# Objective of service

- BSG understands that TCEB has several key objectives including:
- Attract new international exhibitions and trade shows to Thailand.
- Raise awareness of TCEB in China as well as the opportunities offered by the Thai exhibition market.
- Bring new show organizers, exhibitors, visitors and MICE media reps to
- government bodies and exhibition industry players in China. ▶ Establish new relationships between TCEB and key Chinese

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### Paul Woodward - Chairman

As Chairman of BSG, Paul will provide strategic advice and guidance to the BSG team servicing the TCEB exhibition team.

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Paul will also leverage his 30+ years in the global business events industry as well as his extensive network of contacts to maximise value for TCEB.



### Our team



Mark will manage the overall direction of the activities and ensure that the TCEB KPIs are met throughout the duration of the contract.

Evan Li, account manager, will report directly to Mark.



## Evan Li - BD Manager / TCEB Representative

Evan will be responsible for all day-to-day operations and all communications with TCEB Exhibitions Team.

Evan has worked as TCEB representative since 2011 and has solid connections with key MICE business and government sectors in China. Evan will manage the account and operations to ensure that TCEB's goals and KPIs are met.





# Thailand's opportunity

- coming years. This presents an ongoing, long-term opportunity for TCEB and Thailand will be a key center of growth for trade fair industry in 2023 and
- international expansion. China has promised to subsidies the participation Chinese exhibition organizers will look to Thailand as a platform for of Chinese exhibitors. **A**
- its relationships in China and deliver real recovery and growth to Thai events. and back to Thai exhibitions. It will be a crucial time for TCEB to re-establish knowledge of the Chinese market to bring Chinese exhibitors to Bangkok There will be a powerful opportunity to leverage BSG's network and A

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# Marketing strategies

### Lead generation

- ▶ Leveraging BSG's extensive Greater China database is a key source of leads for TCEB. BSG uses our database and network to identify exhibition organizers and industry associations in Greater China which are looking explore international markets.
- Mainland China, Taiwan, Hong Kong and Macao. We will also leverage other established lead generation channels such as UFI, CCPIT, TAITRA and IPIM in order to identify targets. BSG will tap our contacts in leading exhibition organizations in Greater China including

### ▶ Geographic focus

exhibition organizers, who are potentially going abroad. Hong Kong, Taiwan and Macao The top priority geographic markets is China. China has a large number of professional are second priority geographic markets. The rep will also try to tap into the potential organizations through partnerships.

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# Marketing strategies

Promotional initiatives

- Various marketing activities will be used to continually to promote Thailand's exhibition. market as well as TCEB's supporting policies.
- BSG will follow TCEB HQ's marketing roadmap, promote its key messages and spread though leading exhibition forums.
- BSG will increase TCEB's exposure in China through MICE media outlets and we will create and distribute newsletters through our database. A

Research reports and industry information

monitor the key industry trends as well as development of the exhibition industry in China. Relevant market information will be collected and we will produce research reports to This is particularly important because the post-pandemic situation is changing quickly.

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# Marketing activities

- ▶ 1-on-1 meetings
- recommends this as the most cost-effective, in-person promotional activity for TCEB. ▶ BSG will organise TCEB's visits to China to promote exhibitions in Thailand. BSG
- Physical meetings will take with potential organizers, key associations, government officials and MICE media.
- Participation in strategy MICE events in China
- to promote Thailand and TCEB. These platforms offer concentrated opportunities BSG will use key Chinese MICE events such as CEFCO and Shanghai CEO Summit to approach multiple, high-quality leads at one time.

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Remarks; Activities to be finalized based on budget allocation from TCEB.



# Marketing activities

### ▶ Roadshows

- BSG will assist TCEB to organise and execute corporate roadshows in China.
- Press interviews or MoU signings other options which, in BSG's experience, can generate good coverage in the local media.

### Networking activities

- BSG will organize networking functions in key cities such as Beijing and Shanghai and possibly Hong Kong.
- The objective of these activities is to rebuild TCEB's brand and profile and to reestablish quality relationships with important government bodies and key organizers. A

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Remarks: Activities to be finalized based on budget allocation from TCEB.

## Proposed KPIs

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Indicators	KPI 2024	Remarks
Number of new leads	90	BSG will focus on organizers, but also provide leading MICE organizations leads such as CCPIT and associations and industry bodies in China. The leads will be generated by regular promotion to with industry leaders and key players in China's exhibition market.
Number of new shows	-	BSG expects Chinese organizers will be enthusiastic about launching new shows in Thailand and around the region. BSG currently has 1 solid lead – <b>CCPIT Shanghai</b> who plan to organize new energy show in Nov. BSG is checking wit HQ on the support details. In addition, BSG will leverage the resources to bring China pavilions to Thailand trade shows.
Number of relevant articles	10 news	BSG will collect and analyze the latest industry news and trends. We will share this information from TCEB HQ and identify opportunities attract Chinese organizers to Thailand.
Monthly reports	9	Summarizing BSG's activities on behalf of TCEB.
No. of promotional activities (1-on-1 meeting/event participation, etc.)	5 meetings	BSG will take the opportunity to promote TCEB and Thailand through multiple channels and platforms such as CEFCO, Shanghai CEO Summit, etc. BSG will also help TCEB and Thai organizers to arrange meetings with potential leads.
BSG newsletters	Weekly	BSG conducted weekly newsletters and collected Asian exhibition and B2B trade media information to provide TCEB a full-around understanding and perceptions of what's new and business opportunities to better explore the market of Greater China and Asia.



# Fees & terms & timing

- BSG will provide the services outlined in this document under the following terms:
- ▶ The contract period will run from 1st November 2023 to 30th April 2024 (6 months).
- BSG required a monthly retainer fee of US\$8,025 (7% VAT included).
- Payment of fees and reimbursement expenses due within 30 days of invoice.
- not limited to: travel expenses, sponsorship fees, media advertisements, booths at MICE All other expenses related to activities in China to be covered by TCEB including, but events, etc.
- BSG will, of course, obtain TCEB's approval for any additional expenses in advance.

BSG





For more information about this proposal, please contact: **Business Strategies Group**  TCEB.EVAN@BSGASIA.COM

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Thursday, 2 November 2023

Quotation code: SA591

Mr. Duangdej Yuaikwarmdee
Director – Exhibition Department
Thailand Convention & Exhibition Bureau
Siam Piwat Tower Building, 25, 26 Floor, Unit A2, B1, B2,
989 Rama I Road, Pathumwan,
Bangkok 10330
Thailand

### QUOTATION

Provision of exhibition industry promotional services for Thailand Convention and Exhibition Bureau

USD

Fee as agreed for November 2023 to April 2024 (\$8,025/Month)

\$ 48,150.00

Total amount (VAT included)

\$48,150.00



